



FEMA

LOUISIANA HURRICANE LAURA (DR-4559-LA)

ESF 15 - EXTERNAL AFFAIRS

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FEMA News Desk: 225-389-2408 or

FEMA-NewsDesk-DR4559-LA@fema.dhs.gov

News Release

Drive-thru Disaster Recovery Center Opens in Sulphur with Safety Protocols

BATON ROUGE, La. – A drive-thru Disaster Recovery Center will open in Sulphur on Saturday, Sept. 12 to help Hurricane Laura survivors.

A new feature of centers is an easy and COVID-safe way for Hurricane Laura survivors to have documents scanned into their case file.

The drive-thru center operates under strict COVID-19 protocols to ensure visitors are safe. Masks or face coverings are required for entry and service. Survivors remain in their cars. A specialist wearing a face mask will receive documents through the window and return them.

No appointments are necessary. Hours of operation are 7 a.m. to 5 p.m. seven days a week.

The drive-thru center is located at:

Sulphur City Library
1160 Cypress St.
Sulphur, LA 70663

Additional centers are open in Louisiana. Survivors may visit any open center. To locate the closest center, call the FEMA Helpline, visit www.DisasterAssistance.gov or egateway.fema.gov/ESF6/DRCLocator or download the FEMA app.

Survivors do not need to visit a drive-thru center to apply or update their application. To ask individual questions or submit information:

- Call the FEMA Helpline at 800-621-3362 or TTY 800-462-7585.
- Visit www.DisasterAssistance.gov
- Download the FEMA app.

U.S. Small Business Administration Hurricane Laura Disaster Loans

For businesses of any size and private nonprofit organizations up to \$2 million for property damage – for small businesses, small businesses engaged in aquaculture, most private nonprofits up to \$2 million for disaster working capital needs even if they had no property damage (\$2 million maximum business loan for any combination of property damage and working capital needs).

For homeowners up to \$200,000 to repair or replace their primary residence. For homeowners and renters up to \$40,000 to replace personal property, including vehicles.

Businesses and residents apply online at www.sba.gov/funding-programs/disaster-assistance - for questions and assistance completing application call 800-659-2955 or email FOCWAssistance@sba.gov.

For the latest information on Hurricane Laura, visit www.fema.gov/disaster/4559 or follow the FEMA Region 6 Twitter account at twitter.com/FEMARegion6.

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FEMA's mission is helping people before, during, and after disasters.

Disaster recovery assistance is available without regard to race, color, religion, nationality, sex, age, disability, English proficiency or economic status. If you or someone you know has been discriminated against, call FEMA toll-free at 800-621-FEMA (3362). For TTY call 800-462-7585. Multilingual operators are available (press 2 for Spanish).